



Sisters of St Mary of Namur Swanside Road, Huyton, Liverpool – New Build Convent

OVERVIEW

Frank Rogers continue a strong new build resurgence securing our latest new build project, a scheme involving careful demolition within a built-up residential area, ground investigation and construction of the new Huyton Convent for the Sisters of St Mary.

WORKS DESCRIPTION

Initial demolition works focused upon the removal of two existing semi-detached dwellings and site clearance for the construction of the new 8 bedroom property. The newly completed building not only provides accommodation for the Sisters delivering their duties within the local community but forms a place of worship and apostolic ministry for the area.

OVERCOMING A CHALLENGING SPECIFICATION

During the mobilisation phase our operations team established a series of design workshops attended by the Sisters of St Mary supported by their appointed Contract Administrator developing the Client Brief into a live reference document.

We established Request for Information Schedules referring to our programme providing cut-off decision dates needed to confirm product specification and design permitting time to place orders.

We provided product samples not only for Client approval but to also liaise with the local planning / building control officials.

NEIGHBOUR CONSULTATION

We utilised our in-house customer service team to communicate with surrounding neighbours, agreeing Party Wall Act etc... formalising condition surveys of adjoining

properties and gardens prior to excavating for new boundary / garden walls.

Our customer service colleagues continued to provide a point of contact for residents ensuring they remained informed especially when large material / equipment deliveries were planned, including roofing timbers, masonry and internal fixtures / fittings.

CUSTOMER SATISFACTION

Contracts Manager, Mark Jones overseen the project from tender stage to completion building positive client relationships with the Sisters of St Mary and their consultancy team, providing continuous design supported by an expert technical background resulting in peace of mind and excellent customer satisfaction feedback.

